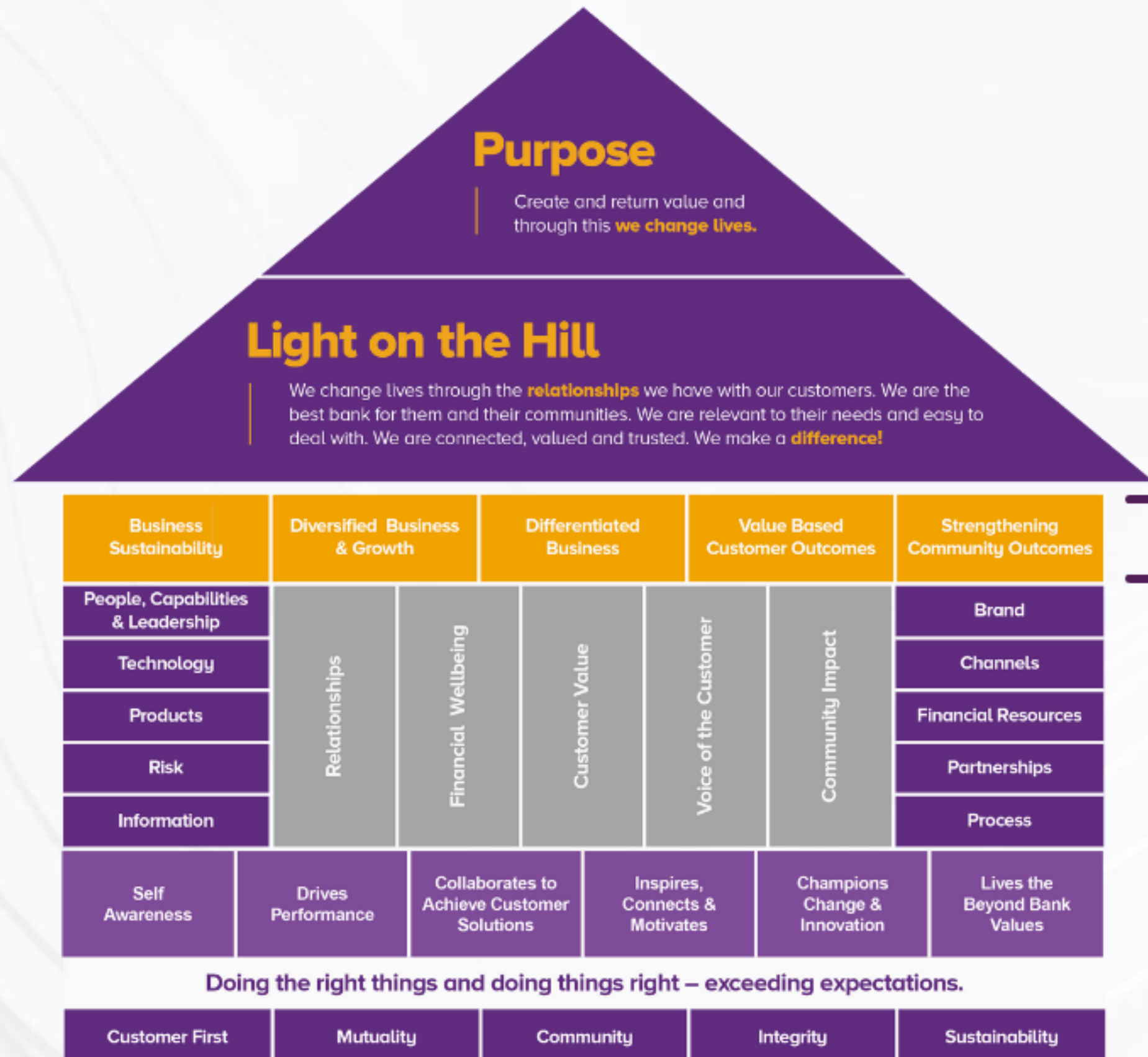


June 2022



Strategic Objectives.	Strategic Measures.	Actual (Targets).
Business Sustainability	Cost to income	72.00% (72.69%) ●
Diversified Business & Growth	Portfolio Growth	7.71% (3.81%) ●
Differentiated Business	Relationship Pulse & Fin. Wellbeing Pulse	93% (baseline 90%) ● 80% (baseline 80%) ●
Value Based Customer Outcomes	Customer Satisfaction + internal Satisfaction	182% (180%) ●
Strengthening Community Outcomes	Increase in Community Portfolios	11.44% (10.00%) ●
Additional Measures.	Employee Engagement	86% (80%) ●
	Risk Overlay	75% (75%) ●

● Favourable variance ▲ Variance <5% to budget ■ Variance >5% to budget