

Subject: **Welcome to our Beyond the Bank Member Newsletter**

From Name: **Beyond Bank Australia**

From Email: **noreply@beyondbank.com.au**

Reply-to Email: **noreply@beyondbank.com.au**

Preview Text: **Community initiatives, scam awareness, and a chance to win!**

Beyond Bank
AUSTRALIA
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Beyond the Bank Member Newsletter

October 2025 edition

Hi member,

Welcome to the inaugural edition of our **Beyond the Bank Member Newsletter**.

We'll share stories of how we're powering communities around the country through partnerships, community grants, volunteering and other support.

We'll also provide you with important strategies to help you protect and manage your banking — to help keep you and your money safe.

Your ongoing support means a great deal to us. We remain committed to listening to you and evolving with your needs. Please don't hesitate to reach out to me with feedback on our products, services, or anything else you'd like to share.

I look forward to continuing to connect with you through this newsletter

Yours sincerely,

David Marshall

Chief Executive Officer

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Save the date! Annual General Meeting 2025.

Our Annual General Meeting (AGM) for 2025 is happening on **Monday, 24 November 2025**, at **U City**, Adelaide and online.

Members can join in person, online or by phone. This is an opportunity for you to hear about the Bank's highlights over the last year and ask any questions you have.

[Read our AGM FAQs](#)

Protecting yourself from elder financial abuse.

We're shining a light on a deeply concerning issue that affects far too many older Australians — elder financial abuse.

When someone in a position of trust, such as a family member, friend, or carer, exploits that trust for financial gain, the consequences go far beyond financial loss. It can erode confidence, independence, and emotional wellbeing.

Whether it's subtle coercion or stealing directly from their bank account, elder financial abuse can take many forms, including misuse of Power of Attorney.

The good news? Awareness is the first step. By learning to recognise the warning signs, you can help to safeguard your finances and those of your loved ones.

[Find out more about elder financial abuse](#)

Discover our impact in the 2025 Corporate Report.

For more than 60 years, we've proudly served our members and communities, always placing the interests of our member-owners at the centre of everything we do.

It contains some of the year's highlights, including:

- Our continued efforts to prevent scam losses through education, industry-wide initiatives and customer support underpinned by secure systems and technology
- Opening, relocating or upgrading seven branches to continue to provide in-person service in regional and metropolitan areas
- Stories about our community partners who – with our support – achieve incredible impact in our communities.

[Find out more in the Corporate Report](#)

The latest news.



Memorandum of Understanding signed with Family First Bank.

We're pleased to announce that we have signed a Memorandum of Understanding (MOU) with Family First Credit Union Limited trading as Family First Bank, based in Lithgow, New South Wales.

[Read the full story.](#)



Beyond Bank secures grant to build waste management capacity.

Beyond Bank has been awarded a \$20,000 Assess-Implement-Monitor (AIM) grant from Green Industries SA to build our capacity to improve waste management practices.

[Read the full story.](#)

Have you told your friends and family about Beyond Bank?

We'd love you to tell the world, too. If you'd like to leave us a public review, you can do this by taking the following steps:

1. Search for your branch using Google, *e.g. Beyond Bank Waymouth Street*
2. Navigate to the 'Reviews' section within the business information box
3. Click 'Write a review' and select your rating (1-5 stars). You can also share your experience in the review text box before clicking 'Post'.

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[Competition terms and conditions apply.](#)

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